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Working with communities to improve the quality of life for all in Argyll and Bute

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10 May 2010

BUTE AND COWAL AREA COMMUNITY PLANNING GROUP - THURSDAY, 13 MAY 2010 QUEEN'S HALL, DUNOON - 1:30 PM.

I enclose herewith item which was marked copy to follow on the Agenda for the above meeting.

Douglas Hendry
Executive Director – Customer Services

SUPPLEMENTARY PACK 2

8. THIRD SECTOR INTERFACE - REPORT BY EILEEN WILSON (Pages 1 - 20)

Councillor Robert Macintyre
Councillor Alister McAlister
Councillor James McQueen
Councillor Ron Simon
Councillor Dick Walsh

Councillor Bruce Marshall
Councillor Alex McNaughton
Councillor Len Scoullar
Councillor Isobel Strong

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**Argyll and Bute Community Planning
Partnership****Management Committee****24 March 2010**



Third sector interface

1. SUMMARY

Dialogue has continued since the January Management Committee meeting on the development of the CPP third sector interface.

There is now agreement on the documentation that describes the interface and the basic operation. This comprises a commitment from the CPP to the third sector and the Third Sector Partnership agreement.

This is a significant milestone in the ongoing relationship with the third sector. There are still significant challenges ahead that need to be tackled together to ensure effective coordination of capacity building activities and representation on CPP partnerships and groups.

2. RECOMMENDATION

That the CPP Management Committee:

1. Note the progress made to develop the third sector interface
2. Adopt the CPP commitments to the third sector and Third Sector Partnership document as the third sector interface

3. BACKGROUND

The January meeting of the Management Committee agreed a set of requirements from the CPP perspective to be included in the dialogue with the Third Sector Partnership about development of the CPP-third sector interface. This followed on from the findings of the research conducted by ODS Consulting on behalf of the CPP.

The dialogue about the interface has continued and reached a conclusion with the agreement that the interface is a combination of two key documents.

The first is a document outlining background information, CPP outcomes for the third sector and a series of statements forming a commitment from the CPP to the third sector. There is some additional detail describing the scope of the interface.

The second document is the Third Sector Partnership (TSP) agreement. The original document produced by the partnership focused on the relationship between the third sector intermediaries. This has been modified to be more open and to include links to the Council and others who also provide support services to the third sector. In this way services can be developed in a coordinated and complementary manner to ensure needs are met as efficiently as possible. The TSP has specified a need for a separate

document to ensure their independence, which is partly on the advice of SCVO who were involved at some stages in the process.

The requirements specified by the CPP at the January Management Committee meeting area covered by the combination of these two documents.

4. NEXT STEPS

Once signed off by the CPP, the Government will then make the necessary changes to the funding arrangement for 2010/11 to recognise the Interface as the link between the third sector and the CPP.

The different partners will the follow through on more operational aspects – for example specifying third sector representatives for the different partnerships and groups in the CPP and liaising with the Council and others who provide support services to the third sector.

Ongoing performance monitoring and management arrangements are still to be specified in detail, but there is a commitment to present information in a scorecard format once action plans, success measures and key performance indicators are agreed.

BRIAN BARKER

Policy and Strategy Manager, Argyll and Bute Council

2 March 2010

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Argyll and Bute third sector interface

Background

Third sector in Argyll and Bute

Argyll and Bute is one of the most diverse areas in the UK with a mix of community organisations that reflect that diversity. There are active volunteers, numerous community organisations and social enterprises supporting communities and providing essential services.

Many of these organisations evolved from community roots and their history and links are often focused on local areas within Argyll and Bute. Support for third sector organisations has also been delivered on a more local basis with the range of services, access and quality varying according to location.

The major public sector organisations have found the varied scale and scope these local organisations difficult to handle when trying to engage with the third sector. Argyll Voluntary Action, Islay and Jura CVS, Bute Community Links and ABSEN¹ have led the development of the Third Sector Partnership (TSP) as a means to improve joint working and engage more effectively with other partners.

Community Planning in Argyll and Bute

Third sector organisations, usually via the CVSs, ABSEN or volunteer centre, have been involved in the Community Planning Partnership (CPP) from the outset. Whilst a useful contributor to the process, the local bases for the different intermediary organisations left the CPP partners unsure of the status of the different contributions during the early years of the CPP.

The concordat between the Scottish Government and COSLA raised the importance of CPPs as they were charged with developing the Single Outcome Agreement. Whilst the third sector intermediaries were involved in the development of the SOA, all partners felt that the full potential of those links had not been realised.

The CPP partners have a broad view of the third sector – from voluntary organisations through to social enterprises delivering key services (see Appendix). They are keen to support the development of third sector organisations as a means to ensure communities are active and healthy as well as to open up options for future service delivery.

¹ ABSEN – Argyll and Bute Social Enterprise Network

The Community Planning Partnership has defined its key outcomes for the third sector as:

- More active third sector, supporting more community activity
- Better quality support for third sector organisations across the whole of Argyll and Bute
- Equitable access to support for all communities in Argyll and Bute
- A clear voice advocating the interests of the third sector in Argyll and Bute locally and nationally
- Stronger and more active social enterprises winning contracts to provide services

Scottish Government perspective

The Scottish Government wants to see broader activity supporting the national outcomes, including greater involvement in service delivery by the third sector.

The Government is keen to see better coordinated, more efficient support for third sector organisations. In order to facilitate this change the Government suggested the formation of interfaces between third sector and CPPs to enable more effective representation and more efficient management of Government support for the third sector locally.

The suggestion of an interface coincided with the changes that the CPP was looking for locally and subsequent developments have seen a consistent coordinated approach by the CPP partners and Government to develop more effective links between the public sector and the third sector.

The convergence of the different approaches to working with the third sector has been an important factor in the sustained effort by all parties involved to reach agreement on the nature and operation of the third sector interface.

CPP commitment to the third sector

The achievement of the outcomes for the third sector is reliant on effective working relationships between the CPP and the third sector. To that end, the CPP makes the following commitments:

- That all partnerships within the CPP structure have a third sector representative and, if appropriate, additional third sector organisations should be involved
- The nature of the representation will be agreed through dialogue with the Third Sector Partnership
- Services provided by CPP partners to support third sector organisations will work with the third sector providers of support to produce a coordinated programme of activities
- CPP partners will consider social enterprises as potential service providers – subject to proper procurement processes in line with best practice
- To provide support as appropriate to influence national policy and practice with respect to the third sector
- To develop CPP structures and processes to enable effective engagement with communities and third sector organisations

- To acknowledge that the third sector is diverse and that there is no single third sector perspective, but to encourage processes that allow the third sector to have an authoritative voice to communicate that diversity
- To be open in all communications to ensure that there is sufficient time for the TSP to effectively consult with the extensive networks of third sector organisations in Argyll and Bute.

This commitment is recognised at a political level with the Council's appointment of a third sector spokesperson – the first in Scotland.

The Argyll and Bute Third Sector Interface

The Argyll and Bute Third Sector Interface is a combination of the TSP and this commitment from the CPP. The interface describes a set of key relationships that encompass support for the sector and representation at all levels of the CPP.

Remit and scope

The interface is a forum for coordination and planning of support services to the third sector in Argyll and Bute – across all aspects of the third sector from volunteering through to social enterprises delivering services (either independently or contracting for others). In practice this will involve direct links between public, private and national providers with the TSP to produce a coordinated programme of activities. Further details are described in the TSP partnership agreement.

The interface will also be the focus for coordinating and managing representation at all levels of the CPP. If a partnership is seeking third sector or community representation they will liaise with the TSP to identify appropriate arrangements for representation. Representation activities will be funded by the core funding from the Scottish Government to the Third Sector Partnership.

The role of advocate for the Argyll and Bute third sector on a national stage is important and will be coordinated by the Third Sector Partnership and CPP. Representation on specific topics will be agreed so that the most appropriate partner takes a lead with others providing support.

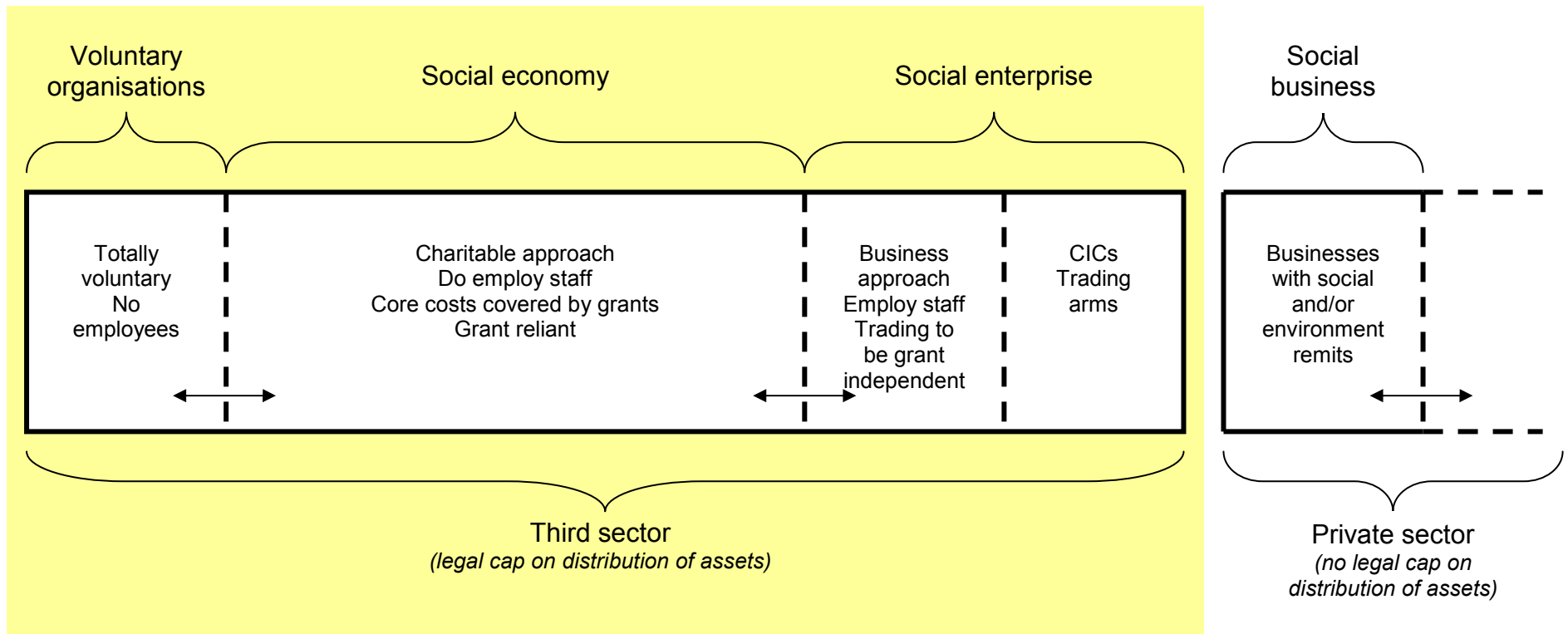
Planning, performance management and risk

The CPP will agree performance management measures with the TSP to populate a scorecard that effectively reports on factors affecting the third sector. This in turn will enable more effective management and so allows more active management.

Plans and performance measures will also take account of the risks in the CPP risk register and other plans and strategies.

Approved by CPP Management Committee
24 March 2010

Appendix 1: The Third Sector landscape



CIC = Community Interest Company

Core model adapted from Colin Campbell – Assist Social Capital and Mike Geraghty – ABSEN

ARGYLL AND BUTE THIRD SECTOR PARTNERSHIP AGREEMENT

Rev 7 Mar 5th 2010

0. Introduction and Summary

The Third Sector is the name given to a set of organisations in the voluntary sector ranging from purely volunteer based organisations to social enterprises that generate profit. The dimensions and boundaries of the Third Sector are illustrated in a Sector Landscape diagram - Appendix 3

This Argyll and Bute Third Sector Partnership Agreement (TSP) is to ensure effective collaboration of third sector and community interests in Community Planning Partnership structures and coordination of support services.

This agreement covers;

1. Joint Working
The way that Third Sector Intermediaries will work together. The Core Partners (Intermediary Organisations) are; AVA, ABSEN, IJCVS, Bute Community Links
2. Funding
How the Core Partners will receive and internally distribute funds as per existing funding arrangements up to April 2011.
3. Representation
How the Core Partners will work with and support Third Sector organisations to represent the interests of the Sector and local communities. This will primarily be through Community Planning Partnership structures. It will seek to influence local plans, service planning and service delivery. It will also promote the delivery of services by the Third Sector. A representation strategy will be agreed and put in place with the Sector. See Appendix 2
4. Coordination
Working with Community Planning Partners to ensure work of joint interest is coordinated and put into action – especially with respect to services that support the third sector

The Interface thus formed by the Partnership, will not cover all relationships that third sector organisations have with statutory agencies. They will continue to have direct links to the services they work with, contract with or seek to influence.

However, the Interface provides a collective voice and representation on issues of joint concern for the sector. It is a way of ensuring all voices are heard.

It provides a coordinated approach to the development of the sector across Argyll and Bute along with Community Planning Partners.

1. Names of included partners

1.1 Core Partners

The Third Sector Partnership is an agreement between the intermediary organisations of Argyll and Bute, hereinafter referred to as the Core Partners:

- Argyll and Bute Social Enterprise Network (ABSEN)
- Argyll Voluntary Action (AVA)
- Islay and Jura CVS (IJCVS)
- Bute Community Links CVS (BCL)

Core Partners are defined as those intermediary organisations based in Argyll and Bute, directly funded by the Scottish Government, and who are required by the Scottish Government to work together as an Interface and to work with the Community Planning Partnership to deliver the Single Outcome Agreement..

For the purposes of carrying out certain specific duties defined in this Agreement, the Lead Partner is Argyll Voluntary Action

1.2 Membership

The Core Partners will respond to and communicate with the TSP Membership.

Membership comprises any other organisations from the wider Third Sector who join with the Partnership at levels appropriate to their desired degree of involvement. Members will be non-voting except at General Meetings.

Currently it is proposed that there be two levels of Membership:

- **Reference Group Members** – those receiving regular consultations and updates from CPP meetings via email, and with an interest in attending events such as CPP meetings as a third sector representative on behalf of the TSP.
- **Network Members** – those receiving regular consultations and updates from CPP meetings via email, only.

Appendix 1 is a provisional list of those organisations who have expressed an interest in forming the Reference Group, as of 31 March 2010. An up to date list will be maintained on the web portal for Third Sector organisations in Argyll and Bute.

2. Reference Area

The area covered by this agreement is the local authority area of Argyll and Bute.

3. Period of Validity

This Agreement will commence on 1 April 2010, and will have a duration of 12 months till 31 March 2011.

The execution of the Agreement and issues arising, will be reviewed by all Core Partners prior to 31 January 2011, with the intention of developing a updated Agreement, incorporating lessons learnt and other relevant developments, to take effect from 1 April 2011.

4. Purpose of the Partnership and business to be done

4.1 Outcome

The outcome for the Partnership is a thriving Third Sector, well supported and connected which is sustained by a mix of incomes, and which is valued as an equal partner and recognised for the social capital it generates.

The combination of the Third Sector Partnership and the associated commitment from the Community Planning Partnership form the Interface for the Third Sector, the purposes of which include volunteering support service coordination and delivery of support services,

representation, core funding distribution, and communication, as further detailed in this Agreement.

4.2 Outputs

- Infrastructure support to front-line organisations is of good quality, appropriate and timely and available to all.
- Support to volunteers and volunteering across Argyll and Bute and support, information and related advice to volunteer involving organisations
- A conduit for effective two-way communication to disseminate information to consult and engage with the Third Sector
- Effective and authorised representation of the sector on multi-agency groups, influencing local and regional policy development.
- Distribution of Scottish Government intermediary organisation core funding.

4.3 Actions

- The Partnership will support and enable a vibrant and strong third sector in Argyll and Bute, actively engaged in Community Planning, by providing the mechanisms for a more coordinated service across Argyll and Bute
- The Partnership will work to empower and enable communities and, through the wider sector, give all communities the opportunity to influence decisions which affect their lives.
- The Partnership will provide continued quality services to enable and support volunteering within our communities
- The Partnership will inform, advise and support volunteer involving organisations and their volunteers, adding value to the social economy within Argyll and Bute.
- The Partnership will make support available to all Third Sector organisations across Argyll and Bute.
- The Partnership will work to ensure that support is coordinated with the Council and other providers, based on need, delivered in a timely manner and to a recognised quality standard.
- The Partnership will be inclusive and develop mechanisms through which the voice of the wider sector organisations, regardless of size, thematic scope or geography, can be heard at strategic level.

Organisations working with the Third Sector operate with finite resources and delivery will be prioritised, in partnership with other providers supporting the Third Sector, according to available finance and identified need.

4.4 Scope of work

Before the start of each operational year of the Partnership, the Core Partners will develop and agree the scope and associated roles and responsibilities, for the work covered by this Agreement (Appendix 2).

This scope of work will include Best Practice Guidelines for the engagement and conduct of the Partners.

5 Governance

5.1 Meetings

Frequency

The Partnership will meet quarterly as a minimum with dates set annually in advance.

Those Attending

Those attending will be;

- the Core Partners
- one elected member from the Reference Group

In addition, the following may be invited to attend as required to ensure the coordination of work between the Third Sector Partnership and these organisations;

- key officers from Community Planning Partners
- national Third Sector organisations
- the representatives from each Local Area Community Planning Group
- the representatives from the CPP thematic groups.

These invitees will not have voting rights on Partnership Agreement matters.

Additional meetings to address early start up issues, and as consultation events and focus groups, can be organised as required.

Agenda items for consideration should be sent to the Lead Partner's named officer at least four weeks in advance, to allow all Members sufficient time to read and respond. Agendas and papers will be available to the public via the web portal one week in advance of meetings to ensure openness and consistency with CPP meetings. Partners may add additional items up to 1 week in advance of meetings, and such additions will be circulated for inclusion.

A Chair for each meeting will be sought from the members. In the absence of a nomination, the meeting will be chaired by a Core Partner. The Chair will serve for an agreed period of time. (tbc)

The Partnership will be able to invite observers/ presenters/ relevant parties to meetings and they will be able to take part in the meetings where appropriate.

Past agendas, papers and minutes of meetings will be available to the public via the web portal.

5.2 Agreement and Disputes

Core Partners will reach agreement by consensus on decisions to be taken. There may be occasions where Core Partners agree to vote on a decision or a course of action. Votes will be cast through the Chair and any matter will be decided by a simple majority.

Agreement and decision making must give respect and due regard to the core business or statutory functions of the Partner organisations. All relevant information must be circulated prior to the meeting. Any decision which will commit the resources (human or financial) of a Partner, must be referred to the Partner's Board of Trustees for ratification.

The Partners will work cooperatively to avoid disputes. However, in the event of a dispute between two Partners, the Partners will discuss and agree a mediation process.

5.3 Notices

Any notices or communication which has a material impact on terms of this Agreement, shall be in writing.

Email correspondence can be used to communicate information, but will not be binding on the Partners, unless followed by a written letter.

6. Distribution of Scottish Government Core Funding

In compliance with Scottish Government instructions, and when requested to do so, the Lead Partner will receive those sums of money due to Partners as core funding, and arrange for the remittance of these sums to each Partner.

The Lead Partner will make no adjustments to entitlements.

The Lead Partner will arrange electronic transfer of sums due within 4 working days of receipt from Scottish Government. The Lead Partner will not withhold any funds for any reason whatsoever.

In the event that there should be a dispute, non-compliance or any other reason for core funding being withheld by Scottish Government, such disputes will be resolved between the Partner affected and the Government. The relevant Partner affected will advise all other parties of any potential disputes in advance.

Notwithstanding the foregoing, there will be a need for reporting which demonstrates a quality service and therefore each Partner will be responsible for their own reporting against any criteria set by Scottish Government unless the existing requirements for monitoring change prior to April 2011 in which case a new process will be agreed between the Core Partners.

7. Insurances and Liabilities

7.1 Insurance

Each Partner shall ensure that they have in place all necessary insurances for any activities they undertake under this agreement. Each Partners insurances and liabilities limitations apply and no Partner will hold another liable for anything such as accidents, damage, poor work, unless there is neglect. Claims will be made against the Partner's own insurers.

7.2 Named Individual – Core Partners and Reference Group

In order to ensure that Partners are aware of and can meet their obligations, each Partner will, prior to the effective date, appoint at their expense, a 'Named Individual' to serve as the single point of contact, single point of responsibility and single point of accountability for their organisation within the Partnership; the name and contact details of the Named Individual shall be sent in writing to the Lead Partner and any changes must be notified to the Lead Partner as soon as possible. The Named Individual shall coordinate the activities of each Partner in matters relating to this agreement and shall liaise with the Lead Organisation to ensure that all agreed services and associated requirements are carried out efficiently, effectively and timeously.

8. Quality Management

8.1 Quality system

Partners will have systems in place to monitor and manage quality and performance. Commonly this is likely to be PQASSO or EFQM. Where this identifies improvements related to the Partnership, Partners agree to share outputs for improvement with the Partnership and CPP.

8.2 Self-Assessment arrangements

The Partnership will annually undertake a self assessment and review of its procedures and operation.

9. Review and Alteration of the Partnership Agreement

The Partnership Agreement will be renewed on an annual basis. If Partners wish to suggest changes or amendments they will put this in writing to the all other Core Partners prior to the meeting, to be considered at a quarterly meeting and agreement reached in accordance with para 5.2. If changes or amendments are made then all Members will be informed.

10. Termination

The Agreement can only be terminated by agreement of all Core Partners.

11. Withdrawal and Expulsion

11.1 Withdrawal

In view of the grant funding consequences of the Partnership, no Core Partner may withdraw from the Partnership without the approval of all remaining Core Partners,

11.2 Expulsion

In the event the Partnership wishes to expel a Core Partner for whatever reason – this can only be done with the approval of all remaining Core Partners. Grounds for expulsion may include, but not be limited to, gross misconduct, negligence, fraudulent behaviour.

12. Equality and Diversity

All partners and the Partnership are committed to providing support and services in line with Equalities and Human Rights legislation and will ensure that the impact of their activities is assessed to ensure that they do not unwittingly discriminate on different communities, individuals or groups of population. This covers the areas of Race, Disability, Sex & Sexual Orientation, Gender Reassignment, Marriage or Civil Partnership, Religion or Belief, Age, and Human Rights. (a per the proposed Equalities Bill progressing through Parliament). The Third Sector Partnership adopts the same values and principles and will not discriminate against any individual or group on any of the above areas.

Date:

Approved:

.....ABSEN

.....JCVS

.....Bute Community Links

.....Argyll Voluntary Action

Appendix 1 – Initial List of Members expressing interest in Reference Group

Reference Organisations March 2010
ABSEN
ACOSVO
Argyll & Bute Citizens Advice Bureau
Argyll & Bute Rape Crisis
Argyll Befrienders for Children
Argyll Voluntary Action
Argyll Womens Aid
British Red Cross Society
Bute Community Links
Coll Development Trust
Community Care Providers Scotland (Voluntary Sector Social Services Workforce Unit)
Contact the Elderly
Cove Community Representative
Cowal Community Care Forum
Cowal Elderly Befriending Scheme
Craignish Community Company
Crossroads North Argyll
Disability Alliance Scotland
Dunals Charity Trust
Family Mediation Services
Ford Community Trust
Friends of Loch Lomond and the Trossachs
Fun First
Fyne Families
Garelochhead Community Representative
Geilston Hall Management Committee
Girlguiding Argyll
Headline Helensburgh
Helensburgh and District Civic Society
Helensburgh and Lomond Community Care Forum
Helensburgh and Lomond Highland Games Committee
HomeStart Lorn
Islay & Jura CVS
Jigsaw
Kintyre Recycling
Lachlan Miller Trust
Laggan Community Council
Lomond and Argyll Advocacy Service
Lorn and Oban Reuse Initiative
Mid Argyll Community Enterprise Ltd
Mull and Iona Community Trust
North Argyll Carers Centre
North Argyll Voluntary Car Scheme
Oban Saints
Oban Youth Café
PACCT
Route 81 Youth Project
Shopmobility Dunoon
Sports Scotland
SSAFA Forces Help

The Cadispa Trust
The GRAB Trust
Tiree Development Trust
Voluntary Arts Scotland

Note on Core Partners

AVA / BCL / IJCVS

Councils of Voluntary Service provide support to third sector organisations in the form of training, advice on running voluntary organisations, governance, seeking funding and raising issues for the sector.

ABSEN

Social Enterprise Networks, are groups of social enterprises who come together to share good practice and support each other in the the development of businesses which undertake trading activities to generate profit which is ploughed back into their charitable activities and/or local communities. In Argyll & Bute, ABSEN formed itself into a company limited by guarantee in order to access Service Level Agreements and grant funding.

Volunteer Centres (part of the functions of AVA), support the recruitment, training, support and use of volunteers and volunteer using agencies.

Appendix 2

Scope of Work of the Partnership 1/4/10 to 31/3/11

A key principle for the Partners working together for the provision of the services is that the Partners individually and collectively commit to making this Partnership a success.

In order to fulfil and deliver the outcomes, outputs and actions under section 4 of the Partnership Agreement, the Partners undertake to develop processes, systems and procedures as follows:

1. Representation

1.1 A Strategy for Representation will be based on the following principles:

- Responsibility – to all third sector organisations, and to public sector partners
- Accountability – to confirm actions or decisions taken or entered into on behalf of the third sector, and to ensure due consultation process has been undertaken
- Respect – for the roles, responsibilities and confidentiality, where appropriate, of all partners
- Openness and transparency – ensuring that representation is clearly that of the wider third sector and not of any single organisation.

1.2 Subject to funding being available, provide an infrastructure for securing third sector representation at strategic and community planning level and on such other bodies as may be deemed appropriate. As a minimum, this will include representation at all pan-Argyll and Bute, thematic and local CPP meetings and other key partnership events.

1.3 Act as a mechanism for reporting to and from the wider social, third sector and community sector on Partnership issues by third sector representatives and key partners. Facilitate a combined approach and response by the sector to national and local consultations, participation and involvement in policy and service development. Seek to strengthen cooperation and collaboration between organisations and other networks and partnerships.

1.4 Continue to support and develop Third Sector Fora (TSF) throughout Argyll and Bute, accessible to all irrespective of location, as an important means of disseminating information, discussion and collection of opinion. Fora already exist in five areas and the Third Sector Partnership will endeavour to increase the number of fora to ensure organisations across Argyll and Bute have equitable access to a forum within their area. However, in addition, other existing local structures and organisations already formed for similar purposes, are recognised as complementary to TSFs and the Partnership will ensure that these groups are part of the network of local bodies and organisations that connect to the CPP.

1.5 Anyone undertaking a representational role shall be trained and conversant with Representation role and responsibility as set out within CVS Representation training document.

1.6 The Third Sector Partnership commits to encouraging third sector organisations to participate in representation and voicing their views, concerns and aspirations and to enabling this process within the context of the limited resources at their disposal and taking into account the stated decision that Argyll and Bute CPP will not fund representation from the third sector.

2. A Stronger Third Sector

2.1 Support and sustain the work of the infrastructure organisations to develop a strong, viable and sustainable third sector in Argyll and Bute. This will entail ensuring that all the

elements of this scope of work are progressed and integrated and made available equitably to everyone in the Third Sector.

An important challenge will be to ensure sustainability at a time when it is expected that there will be less funding available to the Sector. Thus, the Partnership will have an important role in identifying new opportunities for the Third Sector to deliver public and community services giving best value and effectiveness.

3. Communication

3.1 The Partnership will utilise a range of communication methods including digital, person to person, telephone and local fora, and advocates the availability of video-conferencing to ensure that remote and island communities and organisations have equitable access.

3.2 The Partnership will share resources to further develop the web portal for the third sector in Argyll & Bute into a respected and credible one-stop shop for information, advice and support. Notwithstanding para 3.1, the intention is that the web portal becomes the primary means of communication and information dissemination.

3.3 A communication protocol will be developed to ensure that information is passed in a timely manner to those interested and affected, and to feedback, similarly in a timely fashion, views, opinions and other responses germane to that information. CPP Partners will be encouraged to ensure that information in the way of meeting agenda, papers to be read, minutes of meetings, etc are issued in sufficient time to allow the communication protocol to function.

4. Training

The Third Sector Partnership(Phase 2 Training) proposals to assist in the “upskilling of the Third sector” will be curtailed due to the withdrawal of Fairer Scotland Funding. The Core partners will however work together to identify and progress further training as limited resources allow. For example use of Individual Learning Accounts

The success of the coordinated approach (phase 1) will be used by partners as evidence in securing future funding should other funding become available.

Training will continue to be promoted via the web portal and appropriate links established to Skills Development Scotland (Learndirect search engines).

5. Needs Assessment

Ongoing activities including Community Engagement Projects and Third Sector Fora will provide data on Sector support needs. Community Planning Partners will be requested to provide any statistical data relevant to defining needs. The use of a variety of methods and data sources will help to ensure that the Partnership will be able to present credible information to support good decision making by the CPP, CPP partners and Third Sector Partnership itself. The Partnership will, with the Council and others, regularly scrutinise the overview of sector support needs to ensure that information is current and if necessary work together to undertake specific surveys of Sector support needs.

6. Scorecarding/performance management

Within its partnership with Argyll and Bute CPP, the Third Sector Partnership will report performance and outcomes giving quantitative and qualitative data to contribute to the Pyramid Framework enabling progress and performance to be measured against the Single Outcome Agreement. Where possible, generic reporting will be utilised, as Partners will also be reporting to other bodies (e.g. Scottish Government, BIG Lottery etc)

7. Single Outcome Agreement

The Third Sector Partnership identifies its contribution to the Single Outcome Agreement and to the priorities within that document and takes these fully into account when identifying its own and intermediary organisational priorities.

8. Distribution of Scottish Government Core Funding post 1/4/11

The Third Sector Partnership commits to progressing a dialogue to determine how funding and resources are equitably distributed and to agreeing priorities for future funding. The Scottish Government has set parameters but it will be up to the intermediaries themselves to decide upon local distribution within the Core Partners. This process and the decisions based thereon will be facilitated where appropriate and amongst other factors, must take account of population and rurality indicators.

9. Collaborative Working

Each of the Partners commits to sharing their existing business and work plans over the coming year to identify where resources might be shared, if efficiencies can be achieved and to strive to ensure best value for the wider third sector and other stakeholders. They will work to identify key priorities, informed by the sector, and to achieve a new and co-ordinated infrastructure support mechanism through working together. We will seek to manage the increased expectations of the sector from statutory partners by continuing to build good working relationships.

The core strands of work of the intermediary organisations are:

1. Volunteers support services
2. Volunteering
3. Support and advice to community organisations
4. Support to new, emerging and existing social enterprise organisations

Each intermediary has its plan based on local need and demand. By working together, we will be able to identify more clearly how a collaborative approach meets the priorities of the Single Outcome Agreement and other local drivers. Through a shared approach, we aim to achieve equity of access and support across Argyll and Bute and a fit for purpose infrastructure which continues to provide services in response to local need.

An example of ongoing collaboration is delivery of STEP programme (Skills Transfer for Effective Partnerships) - all the CVS Partners in Argyll and Bute are involved in this programme.

10. Coordination of Support Services

The Partnership will participate with Argyll and Bute Council and others in the coordination and planning of support services to the Third Sector in Argyll and Bute, covering all aspects from volunteering through to social enterprises delivering services (either independently or contracting for others) (see Appendix 3)..

There are also organisations operating at a national level that provide support and advice to third sector organisations or who seek input from a third sector perspective to their work. The links between these organisations and providers locally will be coordinated by the Partnership.

Services will be jointly planned and coordinated based on identified need and to ensure most effective use of the available resources. A joint work plan for Argyll and Bute will pull together actions from all the providers based in the area so that there is one coordinated plan with lead organisations.

Each of the organisations contributing to the plan will jointly promote and market the programme and work together to direct organisations needing support to the most appropriate provider, whether local/national or public, private or third sector.

11. Development of Best Practices

The Partnership will develop guidelines and best practices for the conduct of the Partnership.

11.1 Conduct Standards

Members are expected to behave in accordance with the contractual obligations and key principles of their organisation. Core principles that all Partnership members are expected to adhere include:

- Respect and value each other's contributions
- Generally reach a consensus through focused discussion
- Learn from each other and from experience
- Develop openness and trust

11.2 Key local and national drivers

Third Sector Partnership members are aware that the Partnership is signed up to the following local and national key drivers.

- Achieving our Full Potential
- Argyll and Bute Community Engagement Strategy
- Argyll and Bute Community Plan
- Argyll and Bute Single Outcome Agreement
- Better Health, Better Care,
- Early Years Framework
- Equally Well
- National Volunteering Strategy
- SG Enterprising Third Sector Action Plan
- Thrive and Connect (CVS)

12. Joint Statement

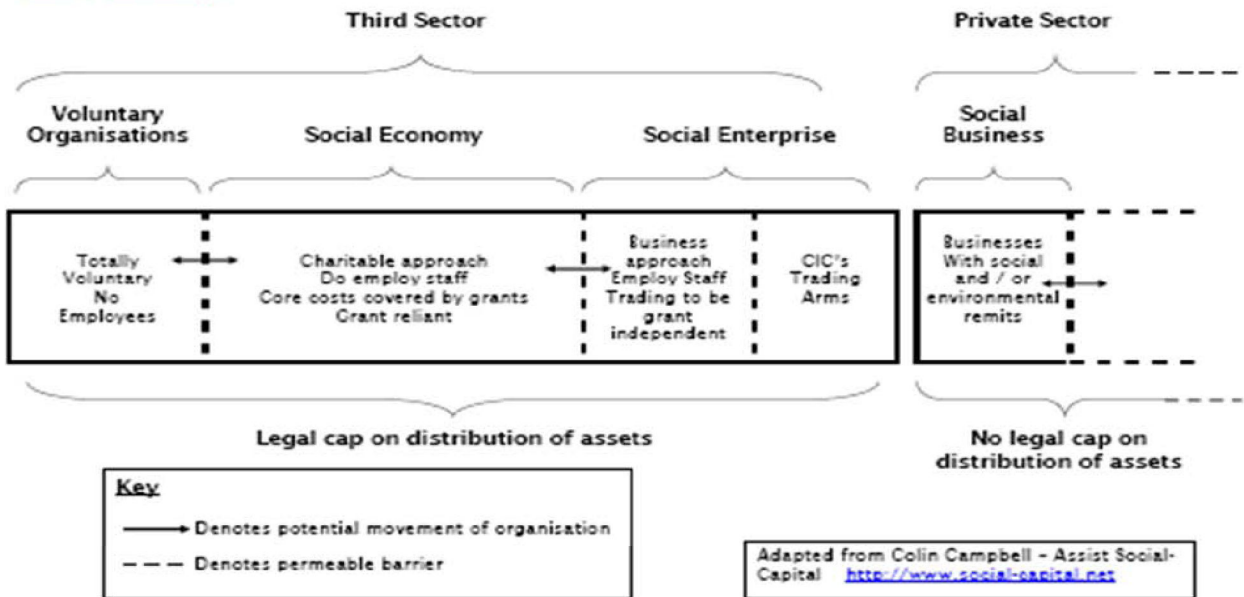
The Third Sector Partnership welcomes the clarity on relationships between local government and the third sector as outlined within the Joint Statement and will take this into account in future developments, particularly when developing Compact Agreements; the Partnership recognises this clarity particularly in relation to Section 39 and the intermediaries' role interfacing with local Community Planning.

13. Advocacy

The role of advocate for the Argyll and Bute Third Sector on a national stage is important and will be coordinated by the Partnership. Agreed representation on specific topics will be led by the most appropriate Partner with support from others involved.

Appendix 3 - Sector Landscape

Sector Landscape



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